

"Express Mail" mailing label number EV327175825US

Date of Deposit October 29, 2003

Our Case No. 8285/640
SBC Ref.T00393-D2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Douglas F. Reynolds)	
)	Examiner of parent: Roland G. Foster
Serial No. <i>to be assigned</i>)	
)	Group Art Unit of Parent: 2645
Serial No. of Parent: 10/202,495)	
)	
Filing Date of Parent: July 24, 2002)	
)	
For VOICE OVER IP METHOD FOR)	
DEVELOPING INTERACTIVE		
VOICE RESPONSE SYSTEM		

PRELIMINARY AMENDMENT

Commissioner for Patents
Box 1450
Arlington, VA 22313-1450

Dear Sir:

Prior to calculation of the filing fee, please amend the application as indicated below:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.